

## VISITOR RULES AND REGULATIONS

These regulations provide for the enjoyment and safety of all visitors and staff and the security of the museum and its collection.

Following these rules and regulations is in your own interest.

1. The exhibition spaces of the RMM are open for the public as follows (unless indicated otherwise):

in April, October, and November	9:00–4:00	Friday–Sunday
in May, June, and September	9:00–5:00	Tuesday–Sunday
in July and August	9:00–6:00	Monday–Sunday
2. On days when the RMM is open to visitors, the cash desk opens at 9:00, and at 8:45 in July and August.
3. The last guided tour of circuit A leaves one hour before closing; of circuit B, 45 minutes before closing; and circuit C, 45 minutes before closing. Circuits D, E, F, and seasonal exhibits must be entered 30 minutes before closing. To ensure security, visitors must leave all exhibition spaces five minutes before the museum closes: at 4:00 in April, October, and November; at 5:00 in June and September; and at 6:00 in July and August.
4. The minimum number of participants in all guided tours is five, including guests who are entitled to free entrance to the museum. If there are less than five visitors, they must wait for the next scheduled tour departure, which will take place regardless of how many participants there are. If visitors do not want to wait for the next scheduled tour, they can purchase five tickets for the tour.
5. Groups and individuals may book tours in advance. Reservations for a specific date, time, and number of visitors must be made via telephone or email. Groups with reservations must report to the RMM cash desk at least thirty minutes before the start of the tour, otherwise the reserved tour will be cancelled.
6. Entrance to the museum's circuits and seasonal exhibits must be paid for beforehand. All visitors are required to purchase an entrance ticket, with the exception of visitors entitled to free entrance. Upon paying the entrance fee, the visitor will receive an entrance ticket (a group leader will receive a group ticket).
7. Tickets for guided tours are clearly marked with the tour time for which the ticket is valid. Visitors must take part in tours at the time indicated on their tickets, otherwise the tickets will no longer be valid.
8. Purchased tickets cannot be returned.
9. Holders of the following documents are entitled to a discount on the entrance fee: AMG, RMG, ICOM, ICOMOC, ZTP, ZTP/P, a student ID, ISIC, ITIC, Family Pass (Rodinný pas), Senior Pass (Senior pas), Sphere card, a complimentary ticket, or a valid ticket for the IDS JMK public transport system.
10. Visitors are obliged to present their ticket upon entering the exhibition space, to keep it at all times in the museum, and to present it upon request.
11. Children under the age of 15 will only be admitted to the museum when accompanied by an adult, who is responsible for the child's behaviour and for following the museum regulations.
12. Visitors must follow the instructions of RMM employees. If a visitor does not heed the instructions or orders of RMM employees, then in the interest of visitor safety and the security of the building, the collection, and the exhibited objects, the visitor will be ejected from the museum with no right of refund. The visitor may also be held legally responsible for breaking any laws.
13. People suspected of being under the influence of alcohol or illegal drugs are prohibited from entering expositions and exhibitions at the RMM.
14. Visitors wearing heavily soiled, inadequate, or otherwise inappropriate clothing are not allowed to enter the RMM's exhibition spaces.
15. Disabled guests using a wheelchair or a cane may visit the museum, although not all spaces may be accessible.
16. Guests may not bring large pieces of luggage, bags, or animals, unless they are in carriers, into the museum's exhibition spaces.
17. It is forbidden to damage or otherwise endanger the building, the collection, the gardens, or any other property on the RMM grounds. It is expressly forbidden
  - a) to touch the walls, exhibited objects, and display cases and to write or draw on the walls
  - b) to enter exhibition spaces with a baby pram (prams must be left at the RMM cash desk)
  - c) to eat inside the building, enter with ice cream, food, or open drinks.
18. Inside the building or in other marked locations it is prohibited to take photographs, film, or make any other type of recording using a flash, tripod, selfie stick, or any other lighting equipment or accessories.
19. It is prohibited to use any photographs, videos, or other recordings made at the RMM for commercial purposes without the written consent of RMM management.
20. If you wish to leave the museum and re-enter later, you must inform the cash desk. Otherwise, once you leave the exhibition spaces of the RMM building, your ticket is no longer valid.
21. If a visitor causes damages by violating these rules and regulations, the museum will seek compensation through legal means.
22. Visitors may make wishes, compliments, complaints, and suggestions in written form directly at the RMM in the visitor book, which is available at the cash desk and at the archaeological and wine-making expositions. Visitors may also write to or call the museum management: Regional Museum in Mikulov, Zámek 1/4 , 692 01 Mikulov, tel. 519 309 019.

*Please enjoy your visit to the Regional Museum in Mikulov.  
1 March 2023, Peter Kubín, director of the Regional Museum in Mikulov*